

99118006027000, 99118006027000

# Consumer protection

Heruntergeladen am 05.07.2025

<https://fimportal.de/xzufi-services/8964580/L100012>

| Modul                         | Sachverhalt                                              |
|-------------------------------|----------------------------------------------------------|
| Leistungsschlüssel            | 99118006027000, 99118006027000                           |
| Leistungsbezeichnung I        | Consumer protection                                      |
| Leistungsbezeichnung II       |                                                          |
| Typisierung                   | 2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug   |
| Quellredaktion                | Schleswig-Holstein                                       |
| Freigabestatus Katalog        | unbestimmter Freigabestatus                              |
| Freigabestatus Bibliothek     | unbestimmter Freigabestatus                              |
| Begriffe im Kontext           |                                                          |
| Leistungstyp                  | Leistungsobjekt mit Verrichtung                          |
| Leistungsgruppierung          | Verbraucherschutz (118)                                  |
| Verrichtungskennung           | Förderung (027)                                          |
| SDG-Informationsbereich       |                                                          |
| Lagen Portalverbund           | Verbraucherschutz (1150300), Verbraucherschutz (2140100) |
| Einheitlicher Ansprechpartner | Nein                                                     |

| Modul                      | Sachverhalt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Fachlich freigegeben am    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Fachlich freigegeben durch |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Handlungsgrundlage         | <a href="https://www.gesetze-im-internet.de/rdg/_8.html">https://www.gesetze-im-internet.de/rdg/_8.html</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Teaser                     | Consumer protection serves to protect consumers from harmful or detrimental effects of consumer goods and services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Volltext                   | <p>Consumer information, consumer advice and nutrition education are provided in Schleswig-Holstein by established consumer protection organizations. In the area of nutrition and consumer education, there are a large number of projects that are carried out by the state government in cooperation with various consumer protection organizations.</p> <p>Consumer protection is usually divided into two areas: economic and health consumer protection:</p> <ul style="list-style-type: none"> <li>• In the area of consumer health protection, there is a legal requirement that you as a consumer may only be offered foodstuffs, cosmetics, consumer goods, medicines, medical products, household appliances and toys that are safe in terms of health and use. Another important aspect is health-related nutritional education and information. The Consumer Information Act gives everyone the right to request information from the competent authorities on food and animal feed, everyday consumer goods, wine and cosmetics.</li> <li>• Economic consumer protection is determined by the protection against deception and overreaching on the consumer markets and the strengthening of consumer responsibility. Consumer interests are asserted through the improvement of consumer rights in civil law and guidelines for the supplying economy. The focus is on financial services, new media, health/care, energy and telecommunications.</li> </ul> |
| Erforderliche Unterlagen   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Voraussetzungen            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Kosten                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

| Modul                        | Sachverhalt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Verfahrensablauf             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Bearbeitungsdauer            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Frist                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| weiterführende Informationen |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Hinweise                     | <p>You can obtain advice, consumer information and support in pursuing your rights from Verbraucherzentrale Schleswig-Holstein e. V. (VZ SH). However, some special advisory services are subject to a charge. The VZ SH can provide information about the fees.</p> <p>Further information on consumer protection can be found on the website of the state government of Schleswig-Holstein.<br/> <a href="https://www.verbraucherzentrale-sh.de/beratung-vor-ort">https://www.verbraucherzentrale-sh.de/beratung-vor-ort</a><br/> <a href="https://www.schleswig-holstein.de/DE/Themen/V/verbraucherschutz.html">https://www.schleswig-holstein.de/DE/Themen/V/verbraucherschutz.html</a><br/> <a href="https://www.verbraucherzentrale-sh.de/beratung-vor-ort">https://www.verbraucherzentrale-sh.de/beratung-vor-ort</a><br/> <a href="https://www.schleswig-holstein.de/DE/Themen/V/verbraucherschutz.html">https://www.schleswig-holstein.de/DE/Themen/V/verbraucherschutz.html</a></p> |
| Rechtsbehelf                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Kurztext                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Ansprechpunkt                | To the districts or independent cities (food monitoring, consumer protection, veterinary services).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Zuständige Stelle            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Formulare                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Ursprungsportal              | Consumer protection, Verbraucherschutz                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |