

99102046018000

Tax return advice

Heruntergeladen am 30.06.2025

<https://fimportal.de/xzufi-services/S1000020010000009749/S100002>

Modul	Sachverhalt
Leistungsschlüssel	99102046018000
Leistungsbezeichnung I	Tax return advice
Leistungsbezeichnung II	General information and advice from the tax office
Typisierung	3a - Bundesaufsichtsverwaltung: Regelung, Land: Vollzug
Quellredaktion	Hamburg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	<div lang="en-x-mtfrom-de">Help with tax returns</div>, <div lang="en-x-mtfrom-de">Questions about tax returns</div>, <div lang="en-x-mtfrom-de">Information on tax returns</div>
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	

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Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	16.04.2025
Fachlich freigegeben durch	
Handlungsgrundlage	Section 89 of the Tax Code (AO) https://www.gesetze-im-internet.de/ao_1977/_89.html
Teaser	If you use the online portal "Mein ELSTER" to electronically prepare and submit your tax return, you can also obtain general information about this.
Volltext	You must complete your tax returns independently and completely. The tax office is not permitted to assist you with completing your tax return or with applications. The responsible office may only assist you with general questions. You can contact the information and reception desks at the tax offices in person. General questions, such as basic technical information, should primarily be directed by phone to the Hamburg Telephone Service. You can reach the Hamburg Telephone Service by calling 115. For more detailed assistance, such as completing forms, you can contact tax advisors or tax assistance organizations. These are specially trained to assist you with your tax return. If you use the online portal "My ELSTER", you can prepare and submit your tax return electronically. With "My ELSTER" you have a modern and reliable tool at your disposal with which you can complete your tax return securely and easily. Use the instructions and help texts available in the portal or on the forms.
Erforderliche Unterlagen	No You may need documents to prepare your tax return. In principle, you no longer have to submit receipts and separate statements.
Voraussetzungen	You have questions about preparing your tax return.
Kosten	Gebühr: Es fallen keine Kosten an
Verfahrensablauf	You use the instructions and help texts that are available to you in the online portal "My ELSTER" or on the forms. If you have general questions about your tax return, please contact: - By phone: to the

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	Telephone Hamburg Service on 115 - In person: to the information and reception points of the tax offices - In writing: via the ELSTER contact form If you need specific support or help with your tax return, contact a tax advisor or a tax assistance association.
Bearbeitungsdauer	The processing time for answering your questions depends on your request and the individual case.
Frist	There are no deadlines for providing information related to the preparation of the tax return. The statutory deadlines apply for the submission of tax returns.
weiterführende Informationen	https://www.elster.de https://www.elster.de https://www.hamburg.de/service/info/11440572/ https://www.hamburg.de/service/info/11440572/ https://www.elster.de/eportal/formulare-leistungen/all eformulare/eingsonstnachr eformulare/eingsonstnachr https://www.elster.de/finanzamt https://www.elster.de/finanzamt https://einfach.elster.de/erklaerung/ui/ https://einfach.elster.de/erklaerung/ui/
Hinweise	
Rechtsbehelf	No legal remedy is provided for advice on general questions. You can file an appeal against your tax assessment. You will find information on your tax assessment.
Kurztext	<p>Tax return must be completed independently and carefully Information in the declaration must be independent and complete The tax office is not allowed to help directly with the completion Personal contact possible via the information and reception points General questions are answered by the Hamburg Telephone Service. Tax consultants and tax assistance associations offer comprehensive support Online portal "Mein ELSTER" enables electronic preparation and submission of tax returns "My ELSTER" is a modern and reliable tool for tax returns Use instructions and help texts in the portal and on</p>

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	forms
Ansprechpunkt	If you want to find out exactly who is responsible for your request, please follow the link to Hamburg Service
Zuständige Stelle	Tax offices
Formulare	
Ursprungsportal	Hamburg Service, Hamburg Service (Currently this link is only available in german)