

99008004011001

Electronic proof of identity Change of PIN

Heruntergeladen am 30.06.2025

<https://fimportal.de/xzufi-services/S1000020010000012368/S100002>

Modul	Sachverhalt
Leistungsschlüssel	99008004011001
Leistungsbezeichnung I	Electronic proof of identity Change of PIN
Leistungsbezeichnung II	Reset PIN or activate online ID function
Typisierung	2a - Bundesauftragsverwaltung: Regelung, Land: Vollzug
Quellredaktion	Hamburg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	<div lang="en-x-mtfrom-de">e-ID</div> , <div lang="en-x-mtfrom-de">eID function</div> , <div lang="en-x-mtfrom-de">oath</div> , <div lang="en-x-mtfrom-de">ID cards as electronic proof of identity</div> , <div lang="en-x-mtfrom-de">ID cards, read out chip</div> , <div lang="en-x-mtfrom-de">ID cards, inspection of electronically stored data</div> , <div lang="en-x-mtfrom-de">electronic identity card</div> , <div lang="en-x-mtfrom-de">new identity card</div> , <div lang="en-x-mtfrom-de">PA</div> , <div lang="en-x-mtfrom-de">Perso</div> , <div lang="en-x-mtfrom-de">BPA</div> , <div></div>

Modul	Sachverhalt
	lang="en-x-mtfrom-de">ePA</div>, <div lang="en-x-mtfrom-de">Online ID function</div>, <div lang="en-x-mtfrom-de">ID chip</div>, <div lang="en-x-mtfrom-de">New</div>, <div lang="en-x-mtfrom-de">nPA</div>, <div lang="en-x-mtfrom-de">online function</div>, <div lang="en-x-mtfrom-de">federal identity card</div>
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	24.06.2024
Fachlich freigegeben durch	
Handlungsgrundlage	Identity Card Act (PAuswG) https://www.gesetze-im-internet.de/pauswg/ eID Card Act (eIDKG) https://www.gesetze-im-internet.de/eidkg/index.html#BJNR084610019BJNE000200000
Teaser	You can reset the PIN of your electronic identity card (eID) or have the online ID function activated.
Volltext	If you have forgotten your PIN, if you can no longer find your PIN letter with your transport PIN, or if the PIN has been blocked by entering it incorrectly three times, you must contact the responsible office to set a new 6-digit PIN (numbers only). If your online ID function has not yet been activated and you are over 16 years old, you can have the online ID function activated by the responsible authority.
Erforderliche Unterlagen	Identity card or an electronic proof of identity for Union citizens or nationals of the European Economic Area with online ID function

Modul	Sachverhalt
Voraussetzungen	You will personally make an appointment at the relevant office. You have an identity card or an electronic proof of identity for Union citizens or nationals of the European Economic Area with an online ID function. They have forgot your PIN, lost the PIN letter, the PIN was entered incorrectly 3 times or the online ID function has not yet been activated and you are at least 16 years old.
Kosten	Gebühr: Es fallen keine Kosten an
Verfahrensablauf	You can make an appointment online or by calling 115. You appear in person at the appointment and present the required documents. The data from your identity card or your electronic proof of identity for Union citizens or nationals of the European Economic Area will be read. If you want to reset the PIN, enter a 6-digit PIN (numbers only) via the change terminal. You will receive the lock password. If you would like to have the online ID function activated, you will receive written instructions and sign them. You return the signed instructions to the clerk. You then enter a 6-digit PIN (numbers only) via the change terminal. You will receive the blocking password.
Bearbeitungsdauer	5 minutes.
Frist	no
weiterführende Informationen	https://www.hamburg.de/go/17584 https://www.hamburg.de/politik-und-verwaltung/behoerden/behoerde-fuer-wissenschaft-forschung-gleichstellung-und-bezirke/standorte-17584 https://www.personalausweisportal.de/ https://www.personalausweisportal.de/
Hinweise	You cannot be represented at the competent authority. Each PIN letter is unique. If you lose the PIN letter, you can have the six-digit PIN you choose reset at the authority. The PUK cannot be regenerated. The following data is stored on the chip in the identity card: photograph First and last name, if applicable, religious and artistic name birth date Address nationality last day of validity issuing authority serial number access number fingerprints

Modul	Sachverhalt
Rechtsbehelf	no
Kurztext	Forgotten PIN / lost PIN letter / PIN entered incorrectly 3 times: - Booking an appointment with the responsible authority - Set new 6-digit PIN (numbers only) Online ID function not activated or after completion of 16 years of age: - Booking an appointment with the responsible authority - Set new 6-digit PIN (numbers only)
Ansprechpunkt	If you want to find out exactly who is responsible for your request, please follow the link to Hamburg Service
Zuständige Stelle	Hamburg services
Formulare	
Ursprungsportal	Hamburg Service, Hamburg Service (Currently this link is only available in german)