

99118002029000

Verbraucherbeschwerde

Heruntergeladen am 05.07.2025

<https://fimportal.de/xzufi-services/S1000030000237790/S100003>

Modul	Sachverhalt
Leistungsschlüssel	99118002029000
Leistungsbezeichnung I	Verbraucherbeschwerde
Leistungsbezeichnung II	Consumer complaint
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Bremen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	Verbraucherschutz (1150300)
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	21.02.2025

Modul	Sachverhalt
Fachlich freigegeben durch	
Handlungsgrundlage	
Teaser	What can I do if I want to complain about a food product, about unhygienic conditions in a food business or if I suspect that I have become ill from a food product?
Volltext	You can inform us about this. We will then follow up on your information. If you have purchased spoiled food, for example, you can also hand it in to us. Please contact us beforehand. It is important that you can tell us when and where you bought the food. This is easiest if you also have the receipt with you. Do you have any health complaints and suspect that these are the result of eating food in restaurants, canteens, snack bars or similar establishments? Please inform us as soon as possible, as this will give us the chance to find remnants of the food components that are not yet on the market in the establishment concerned, which we can have tested. Depending on the severity of your symptoms, you should of course not fail to consult a doctor. In very urgent cases and at weekends, we can be contacted via the police.
Erforderliche Unterlagen	
Voraussetzungen	The more precise the information you can give us, the more targeted our investigations, checks and measures can be. Please take some time to gather all the important information about your complaint in advance. Our colleagues on the phone will then guide you through a list of questions, which you can then answer much more easily. Important questions include the type of product/problem, when it occurred, when the food was purchased and the like.
Kosten	none
Verfahrensablauf	Information can be reported to LMTVet by email, fax or telephone - in very urgent cases and at weekends we can be contacted via the police. Once the information has been received, the facts of the case will be checked and, in the event of a violation, measures will be initiated by the authorities. Reports concerning

Modul	Sachverhalt
	Bremerhaven are recorded centrally in Bremen and forwarded to the relevant department.
Bearbeitungsdauer	in a timely manner
Frist	in a timely manner
weiterführende Informationen	
Hinweise	
Rechtsbehelf	
Kurztext	
Ansprechpunkt	
Zuständige Stelle	
Formulare	
Ursprungsportal	Serviceportal der Freien Hansestadt Bremen, Service portal of the Free Hanseatic City of Bremen